

# WEDNESDAY, AUGUST 21, 2024 | 9:00AM – 4:00PM CALIFORNIA 2024 EXPO ANAHEIM CONVENTION CENTER - HALL C

800 W. Katella Ave. | Anaheim, CA 82802

Shamrock Foods Southern California Contact: Samantha Vaca (951) 903-3700 Samantha\_Vaca@shamrockfoods.com

# **TABLE OF CONTENTS**

General Info	3
• Estimated Attendance, Dates & Times, Allowance Period, Location	3
• Parking	4
Vendors and Contacts	5
• Health & Safety	6
• Food	6
• First Aid	6
Hand Washing Stations	
• Fire Safety	
Checklist and Important Dates	
Sponsorship Opportunities	
Online Registration	
Booth registration	
• Allowances	
Point of Sale Content	
Ordering Samples	
Onsite Check-In and Move-In	
Check-In on Show Floor	
Move-In Details	
• Exhibitor Badges	
•	
Food Transportation, Storage and Preparation	
• lce	
• Ice and Oil Dump	
• Cook Shack	
• Facility Kitchen	
Booth Information	
Booth Layout	
Order Summary	
Method of Payment	
Terms and Conditions	
Furniture and Accessories Rental	
• Rules and Regulations	
• Freight and Deliveries	
Utilities	
• Electrical	
• Water	
Onsite Guidelines	
Exhibitor Attire	
Exclusive Brands Exhibitors	35
Samples and Sampling	35
• Move-Out	36
• Food Donations	36

Welcome to the Shamrock Foods EXPO Exhibitor Services Manual! The information in the pages below is designed to help guide exhibitors through the planning process of exhibiting at EXPO. Schedules and deadlines as well as links to additional information, online ordering sites, and downloadable printable order forms are included for your convenience.

The set of green linked tabs at the top of each page is your Main Menu. These are designed to transport you to that section of the manual when you click on the tab. Each page includes these linked tabs at the top to help you navigate back to the Main Menu or another section of the manual.

We encourage you to thoroughly review this document, especially those areas that pertain to you and your booth and ask questions for any areas you need further clarification on.

### **ESTIMATED ATTENDANCE**

We are expecting 1400 accounts or 2,000 people. Our primary customer segments are Bar & Grill, Pizza, Mexican and Family Style restaurants.

### **DATES & TIMES**

### **MOVE-IN DAY**

Tuesday, August 20, 2024 12:00pm – 6:00pm

SHOW DAY

Wednesday, August 21, 2024 9:00am - 4:00pm

### **ALLOWANCE PERIOD**

Product allowances start with invoices shipped on September 1, 2024 and continues for 12 weeks ending November 23, 2024.

### LOCATION

### **ANAHEIM CONVENTION CENTER - HALL C**

800 W. Katella Ave. | Anaheim, CA 82802 | (714) 765-4311 https://www.anaheim.net/1117/Anaheim-Convention-Center

### **PARKING**

Exhibitors can unload in car park 5. There will be limited parking in car park 5 with additional parking found in the Anaheim Convention Center parking garage 6. All suppliers are responsible for their parking fees. There is no trailer parking available. There are no in/out privileges.

### **PARKING MAP**









CP1 Entrance: 800 W. Katella Ave. Anaheim, CA 82802

Once parked, attendees will exit the structure on foot onto the Arena Plaza, then head south to Hall C

### **VENDORS & CONTACTS**

**Heritage Exposition Services** 

exhibitor.services@heritagesvs.com 1-800-360-4323 heritagesvs.com/ordering **Shamrock Foods - Home Office** 

Kristine Brown - Sr. Marketing Manager

Kristine\_Brown@shamrockfoods.com (602) 680-9911

**Edlen Electrical** 

anaheim@edlen.com
For your convenience, place your order online at www.edlen.com

**Shamrock Foods - Home Office** 

**Angela Monier - VP Marketing** 

Angela\_Monier@shamrockfoods.com (925) 382-3025

**Shamrock Foods - California** 

Samantha Vaca - Marketing Manager

Samantha\_Vaca@shamrockfoods.com (951) 903-3700

### **HEALTH & SAFETY**

### **FOOD SAFETY**

Samples must be served by a booth representative. Customers should not be serving themselves. Exhibitors should use tongs, other serving utensils, or be gloved to serve food and handle food and not hand touching food items. *Refer to hand washing station set up in the next section.* If there is cooking/reheating/cold holding or any temperature control of food items, a thermometer should be used to determine internal temperature of potentially hazardous food items. Exhibitors must keep stations clean and sanitary. Please wear kitchen appropriate footwear when cooking – no sandals.

### **FIRST AID**

A limited first aid kit is available at the Exhibitor Check-In Booth. We recommend you also have a first aid kit at your booth.

#### HAND WASHING STATIONS

Hand washing stations will be placed throughout the show floor.

Always follow food safety guidelines – hand washing, temperatures, gloves, etc. Do not allow cross contamination of any products. Health inspectors will be present at the show. Hand sanitizer is not an acceptable form of hand washing.

#### FIRE SAFETY

Per fire code requirements, canned fuel must be secured to the chafing dish and it must have a slide on lid to extinguish the flame. If you are cooking at your booth, you must have a fire extinguisher and floor protection.

The Fire Marshall will conduct a walk-through inspection on August 21, 2024 at 8:00am.



### **CHECKLIST AND IMPORTANT DATES**

ITEM	DUE DATE
□ Sponsorship Request	Due May 31, 2024
□ Exhibitor Registration	Due June 21, 2024
☐ Early discount Booth Rental additions with Heritage	Due July 1, 2024
□ Booth Rental additions with Heritage	Due July 13, 2024
□ Product Allowances	Due July 26, 2024
□ Early discount for Electrical	Due July 31, 2024
□ Samples and Point of Sale material	Due August 2, 2024
□ Electrical needs	Due August 14, 2024
☐ Move-In	August 20, 2024
☐ EXPO doors open to Exhibitors by 6:00am	August 21, 2024

## **SPONSORSHIP OPPORTUNITIES**

### **OPPORTUNITIES AWAIT YOU!**

Put your brand in front of the thousands of buyers at EXPO 2024.

### EXPO SPONSORSHIP - \$25,000

Included in the sponsor package:

### LOGO RECOGNITION

See your brand celebrated on printed signage, collateral and digital communications for the EXPO.

### SPIN & WIN SPONSORSHIP

Your booth will be a required stop for 15,000 attendees across 5 shows looking to participate in Spin & Win, where they will have a chance to win prizes, gifts cards and a grand prize of \$5,000.

### ShamrockORDERS SPOTLIGHT

Select 2 items to be featured in our highest-traffic, custom-curated EXPO ecommerce page, featured on ShamrockORDERS for two weeks.

### **RECIPE FEATURE**

Submit a custom recipe and photo to be featured in our EXPO Inspiration Guide with product backlinks. Featured on shamrockfoodservice.com and sent to 25,000 customers after the show.

Sponsorship packages are limited and only available until May 31, 2024 – so don't miss this amazing opportunity.

For more information, please email: Kristine Brown - Senior Marketing Manager Kristine\_Brown@shamrockfoods.com

## **ONLINE REGISTRATION**

### **BOOTH REGISTRATION**

Booth registration is by invitation only.

Each EXPO event will have its own registration site. On April 29, 2024 each invited exhibitor will receive an invite to the specific EXPOs they have been invited to attend. Booth Registrations must be completed by June 21, 2024. We offer 2 different booth sizes.

Full Booth – Includes a 10 x 10 area, carpeted, booth identification sign, one 8ft table and one 6ft topped/draped table. Fee is \$7,500.

Half Booth – Includes a 5 x 5 area, carpeted, booth identification sign, one 8ft table or one 6ft topped/draped table. May be shared with another vendor. Fee is \$4,250.

Specific booth sizes may vary if exhibitor has been assigned to a specific show segment area. Notification will be sent if a supplier will be part of one of these areas.

Booth Fees will be billed in September 2024.

### **ALLOWANCES**

Each EXPO features a post EXPO ship period where customers who attend the EXPO can receive item allowances on new and existing business purchases. Allowances may be given on any open coded and stocked items. All items shown at the EXPO must have a new and existing business allowance assigned to it.

Registered exhibitors will receive an email on June 24, 2024 with a link to our allowance entry site. We will have one allowance entry site for all EXPOs. The allowance entered by the exhibitor will be the same across all branches where the product is open coded and stocked. On the allowance site, you will be able to see the branches where the product is stocked in order to enter allowances.

The deadline to enter allowances will be July 26, 2024. You will also be able to order product samples and load POS content on this site.

Exhibitors will be assessed a 25% admin fee on all EXPO allowanced items purchased at the end of the ship period. Allowances will be billed to suppliers unless otherwise noted in your Vendor Merchandising Agreement (VMA). Allowances billings will take place in January 2025.

## **ONLINE REGISTRATION**

### **POINT OF SALE CONTENT**

For our EXPOs, we offer registered exhibitors the opportunity to load Point of Sale content to be viewed by our customers at the EXPO using our mobile app and on our exhibitor tablets at the EXPO.

On the EXPO tablets, exhibitors are also able to email POS content to our customers.

On June 24, 2024 registered exhibitors will receive an email to login into our allowances entry site that allows for POS content to be loaded. The deadline to load POS content will be August 2, 2024. You will also be able to order product samples and enter allowances on this site.

Exhibitors featuring Shamrock Exclusive Brands will have POS loaded for them by Shamrock.

### **ORDERING SAMPLES**

Product Samples for the EXPOs can be ordered on the allowances entry site.

All products served at the EXPOs must be stocked, open coded and have an allowance on it. All samples ordered must be full cases only. Do not ship samples to our warehouse.

Shamrock will deliver the samples to the EXPOs and provide frozen/refrigerated storage during the EXPO. All samples ordered will be billed to the supplier. The billing will include the cost of the case and the standard handling fee. No samples will be returned to the warehouse.

On June 24, 2024 registered exhibitors will receive an email to login into our allowances entry site to order samples. The deadline to order samples will be August 2, 2024.



# **ONSITE CHECK-IN AND MOVE-IN**

### **CHECK-IN ON SHOW FLOOR**

**MOVE-IN DAY - TUESDAY, AUGUST 20, 2024** 

12:00pm – 6:00pm Supplier/Broker Check-In & Set-Up. Pick up badges, show floor map, tablet

pick up, and EB Point of Sale – see move-in details

Perenso will be available to answer allowance questions.

Heritage will be available to answer booth questions.

2:00pm – 2:30pm

or

4:00pm - 4:30pm

Mandatory Perenso Tablet Review for Suppliers/Brokers in the Sales Area

### SHOW DAY - WEDNESDAY, AUGUST 21, 2024

6:00am – 8:15am Set-Up

Ice is available in the Shamrock truck on the dock

8:15am – 9:00am Sales Reps will start to walk the show floor

9:00am – 4:00pm Show floor is open to customers

4:00pm – 6:00pm Donation pick up

4:00pm – 7:00pm Move Out

## **MOVE-IN DETAILS**

### **MOVE-IN DETAILS**

### **DOCK MOVE-IN SCHEDULE & MAP**

Tuesday, August 20, 2024

BROKER/SUPPLIER	DATE	TIME
GOLD CANYON / PIER 22	Tuesday, 8/20	12:00PM - 6:00PM
JENSEN FOODS	Tuesday, 8/20	12:00PM - 6:00PM
MARKON	Tuesday, 8/20	12:00PM - 6:00PM
SHAMROCK FARMS	Tuesday, 8/20	12:00PM - 6:00PM
BELLA BELLO	Tuesday, 8/20	12:00PM - 6:00PM
SHAMROCK BEVERAGE	Tuesday, 8/20	12:00PM - 6:00PM
ACXION FOODSERVICE	Tuesday, 8/20	12:00PM – 2:00PM
AFFINITY	Tuesday, 8/20	12:00PM – 2:00PM
POROCLEAN	Tuesday, 8/20	12:00PM – 2:00PM
CORE FOODSERVICE	Tuesday, 8/20	12:00PM - 2:00PM
PORTILLO	Tuesday, 8/20	2:00PM - 3:00PM
ACCLAIM	Tuesday, 8/20	2:00PM - 3:00PM
R3 & ACCESS	Tuesday, 8/20	2:00PM - 3:00PM
ALL BROKERS NOT LISTED	Tuesday, 8/20	3:00PM - 6:00PM
DIRECT VENDORS	Tuesday, 8/20	3:00PM - 6:00PM

ALL MOVE-IN MUST BE THROUGH BACK DOCKS FROM CAR PARK 5. WHEN UNLOADING IS COMPLETE, PLEASE MOVE YOUR VEHICLE. DO NOT LEAVE YOUR VEHICLE UNATTENDED FOR ANY EXTENDED AMOUNT OF TIME.

Exhibitors will need to ensure booth has the requested power during move-in. Booths must be set by 6:00pm on move-in day. Exhibitors are responsible for turning off all equipment before leaving on move-in day.

## **EXHIBITOR BADGES**

### **EXHIBITOR BADGES**

Exhibitors can enter in names for their exhibitor attendees on the EXPO registration site. Exhibitors are able to enter in additional names after exhibitor registration has closed up to set-up day.

We strongly recommend you print your email confirmation with barcode before you arrive at the show to help expedite the badge printing process. You will receive it via email.

Exhibitor badges must be picked up on EXPO setup day at the Shamrock exhibitor booth.

Official show badges must be worn at all times by exhibitor personnel while in the exhibit hall during move-in, move-out and official show hours. No one will be allowed on the exhibit floor at any time without a badge.

### ADMISSION POLICY

Exhibit hall admittance is restricted to registered exhibit staff and attendees displaying the EXPO 2024 show badge. All personnel representing the exhibitor, or its authorized agents, must be properly identified with an official EXPO 2024 show badge. Once the show has opened, all persons must enter and exit only through designated entrances.

### **EARLY APPOINTMENTS**

No exhibitors will be allowed access to the exhibit hall prior to posted move-in and move-out days/ hours. On show days without scheduled move-in prior to show opening, exhibitors will be allowed access at three (3) hours before show opening and three (3) hours after posted official show hours. Additional access may be arranged solely at the discretion of Show Management.

## **ONSITE CHECK-IN AND MOVE-IN**

### FOOD TRANSPORTATION, STORAGE AND PREPARATION

### SAMPLES AND SAMPLING

Shamrock Foods EXPO is a source for culinary inspiration. Please work to create a culinary experience for our attendees.

- All items must have a product card with Shamrock item numbers and descriptions next to them.
- Samples must be served by the booth rep. Customers should not be serving themselves.
   EXAMPLE: if sampling chips and salsa, place a single serving of salsa and chips in 1oz. sample cups. Do not leave a bowl of chips out for a customer to serve themselves.
- Gloves must be used at all times for food prep and serving.
- Food must be kept at the correct temperatures.
- All utensils and non-prepackaged food must be covered or wrapped to protect from contamination.

### SAMPLES PRE-ORDERED

Any pre-ordered dry, frozen or chill samples ordered through the allowance site will arrive on Tuesday, August 20, 2024 during setup. REVIEW ALL YOUR SAMPLES ON SET-UP DAY! Shamrock Transportation Associates will be onsite to assist you with your samples.

Please do not ship samples to our warehouse – they will not be loaded on our trucks going to the show.

### **COOLER/FREEZER SPACE**

Samples will be stored on the truck. The truck will remain on the dock overnight on August 20, 2024.

### **SUPPLIES**

Shamrock will be providing limited supplies including film, foil, gloves, cutlery, beverage napkins, steam pans, frying oil, frill picks, portion cups, cold cups, paper towels, and plates. They will be available on set-up day. Supplies are limited. Please don't take full cases. Open the boxes and only take what you need. Remember, no competitor distributor labels are allowed. Exhibitors are responsible for supplying any canned fuel needed.

### ICE

Shamrock will be supplying limited quantities of ice. The ice will be stored on the Shamrock truck and available at 6:00am on Wednesday September 21, 2024. Exhibitors will be responsible for supplying ice after Shamrock has depleted its inventory. Ice can be purchased through the Anaheim Convention Center.

### **ICE & OIL DUMP**

Ice can be dumped in the cart provided on the back dock. Oil can be dumped in the barrel on the back dock. No ice or oil dumping in the restrooms, 3-compartment sink, or trash cans.

## **ONSITE CHECK-IN AND MOVE-IN**

### **COOK SHACK**

There is no kitchen access at the Convention Center. Any food preparation must be done at your booth or cook shack. Exhibitors will need to supply all cooking equipment and utensils needed to prepare samples. If utilizing the cook shack to prepare samples, a cook shack area will be assigned to you or your corresponding broker. All electrical specifications from the cooking equipment needed to prepare samples should be sent to California Marketing (Samantha\_Vaca@shamrockfoods.com). Please use only the cooking equipment for which you requested electrical.

There will be a 3-compartment sink available in the cook shack area by exhibitor check-in.

Exhibitors will need to provide a list of electrical equipment and equipment specifications needed to prepare samples in your booth. Electrical request information is available under the Utilities section of the guide. Exhibitors will need to provide floor protection in the booth and a K fire extinguisher if cooking with oil.

Please ensure all health guidelines are met.

### **FACILITY KITCHEN**

Exhibitors will not have access to an onsite kitchen at the Anaheim Convention Center.

Please ensure exhibitor booths are fully staffed to capture leads generated for the expected number of attendees per show. Exhibitors are expected to staff the booth with associates trained on your product lines prepared to sell and consult. Each booth must have at least one manufacturer representative. Depending on the intricacies of the product line, we recommend at least 3 people for a full booth and at least 2 for a half booth to fully capture the leads available. Exhibitors must have booths staffed at all times during the show. Exhibitors should avoid the use of cell phones at the booth during the show. Booths may not be torn down prior to the 4:00pm end time of the show.

Exhibitors may use pull-up banners and table signage to market your booths, however please do not place high banners on the tables. Any back walls will need to be pre-approved. No broker signage of any kind is allowed at the EXPO.

### **BOOTH LAYOUT**

Standard full booths will be a 10x10 area with one 6ft table and one 8ft table. Standard half booths are 5x10 with one 8ft table or one 6ft table. Tables will be set in an "L" shape, back and sides of the booth space to allow customers to enter the booth area and engage with the exhibitor. Please do not move tables or block the front of your booth. Booths will include 3ft pipe and drape to allow for an open floor feeling and format. Booth tables will include black tablecloths matching the pipe and drape. Exhibitors can supplement tablecloths with professional branded tablecloths. Broker logos or signage is prohibited in the booth.

Exhibitors assigned to a specific show segment area will have a booth with one 6ft table and one 8ft table. The 6ft table is along the front of the booth and the 8ft table is at the back of the booth. Exhibitors sharing these show segment booths will have access to 1/2 of the front table and 1/2 of the back table. Please do not move these tables. Booths will include segment pipe and drape. Booth tables will include segment tablecloths. Exhibitors can supplement tablecloths with branded tablecloths. Broker logos or signage is prohibited in the booth. Notification will be sent to exhibitors assigned to these specific show segment areas.

Exhibitor booth numbers and floor plans will be released at a later date.



exhibitor.services@heritagesvs.com 1-800-360-4323

Fax: 314-534-8050

Order online at: heritagesvs.com/ordering Please contact us for assistance if needed

See the following pages for items available to order.

### **ORDER SUMMARY**



ORDER SUMMARY FORM SHAMROCK FOODS EXPO 2024 ANAHEIM

exhibitor.services@heritagesvs.com 1-800-360-4323 Fax 314-534-8050

Order online at: heritagesvs.com/ordering

Discount Deadline: 8/1/2024

# Order Services Early and SAVE!

Complete and submit necessary order forms listed below before the deadline date to take advantage of Advance Pricing.

Heritage Order Forms	Order Total
Method of Payment & Credit Card Authorization Furniture Accessories	Submit With First Order \$ \$
TOTAL AMOUNT DUE  Please see the Terms and Conditions page for full explanation of our policy on cancellations and changes.	\$
Exhibiting Company Contact Name	Booth #
Phone # Email	

Please fax or email this form promptly to HERITAGE using the information at the top of the page - retain one copy for your files.

### **METHOD OF PAYMENT**



# METHOD OF PAYMENT & CREDIT CARD AUTHORIZATION FORM

exhibitor.services@heritagesvs.com 1-800-360-4323

Fax 314-534-8050

Must be completed and submitted with any HERITAGE order forms

Order online at: heritagesys.com/ordering

Name of Convention SHAMROCK FOODS EXPO 2024 - ANAHEIM	И	Booth#	
Exhibiting Company			
Phone # Fa			
Address			
City			ZIP
Contact Email			
Print Name	Signature		
	<u> </u>		
Credit Card	d Payment		
Cardholder's Name (Please print)			
Credit Card Billing Address			
City	State _		ZIP
Credit Card #	V-Code		EXP
Charge to: American Express MasterCard	□ Visa	☐ Discover	
If for any reason the submitted credit card or check is declined or returned, a \$50.00 proces card for payment of any additional charges incurred at show site. We will automatically pro			nience, we will also process your
	vide ting set vice diness informed of	e.mse by your	
By signing the above, I acknowledge and under		ll be billed to this credi	t card. I agree to be
bound by all terms and conditions in this servi			
Company Check	Ban	ık Wire Trans	fer
Make Check Payable to: HERITAGE 620 Shenandoah Ave St. Louis, MO 63104 Attn: Exhibitor Services	Enterprise Bank and Tru St. Louis, MO 63127 ABA# 081006162 ACCT# 0040520 HERITA Swift Code - Entrus44	rence name of show & ber to credit your account. are responsible for any ssing fees. Please add rour invoice total for each er inbound bank	
Please include a copy of this order form with your check.	2 2000 2 2077	processing	tees.

**Please note:** In some instances equipment or services may be handled by other contractors.

All orders received on site at the Exhibitor Service Desk will be charged at standard rates. All outstanding balances must be paid by the close of the show. Adjustments to your invoice will not be made after the close of the show. For your convenience, we will use this authorization to charge your credit card account for your advance orders, and any additional amounts incurred as a result of show site orders placed by your representative. These charges may include all Heritage companies, including but not limited to HES Logistics, Inc., or any charges which Heritage may be obligated to pay on behalf of the Exhibitor, including without limitation, any shipping charges. By submitting this form or ordering materials or services from Heritage, you agree to be bound by all terms & conditions included in your service manual.

Please fax or email this form promptly to HERITAGE using the information at the top of the page - retain one copy for your files.



# TERMS AND CONDITIONS SHAMROCK FOODS EXPO 2024 ANAHEIM

exhibitor.services@heritagesvs.com

1-800-360-4323

Fax 314-534-8050

Order online at: heritagesvs.com/ordering

# YOU ARE ENTERING A CONTRACT WHICH LIMITS YOUR POSSIBLE RECOVERY IN CASE OF LOSS OR DAMAGE.

The terms and conditions set forth below become a part of the contract between HERITAGE exposition services and you, the exhibitor. Exhibitor is deemed to have accepted these terms and conditions when any of the following conditions are met:

- The material handling service agreement is signed;
- Exhibitor's materials are delivered to the HERITAGE warehouse or to a show or exposition site for which HERITAGE is the official show contractor, or
- An order for labor and/or rental equipment is placed by exhibitor with HERITAGE.
- 1. DEFINITIONS. For purposes of the Contract, "HTG" means HERITAGE Exposition Services, Inc., d.b.a. HERITAGE Trade Show Services, HERITAGE, Heritage Exposition Services, HES Logistics, and their respective employees, directors, officers, agents assigns, affiliated companies, and related entities including, but not limited, to any subcontractors HTG may appoint. The term "EXHIBITOR" means the Exhibitor, its employees, agents, representatives, and any Exhibitor Appointed Contractor ("EAC"). Cold Storage: Holding of Goods in a climate controlled area; Accessible Storage: Holding of Goods in an original form which Goods may be removed during shows; Services: Warehousing, transportation, drayage, un-supervised labor, supervised labor and/or related services; Show Site: The venue or place where an exposition or event takes place; Supervised Labor (OK TO PROCEED): Union labor that is provided to a Customer to install or dismantle a booth or exhibit space, and is supervised and/or directed by HTG. Un-Supervised Labor (Good to proceed): Union labor that is provided to a Customer's election is not supervised and/or directed by HTG. Unstomer to install or dismantle a booth or exhibit space and pursuant to Customer's election is not supervised and/or directed by HTG. Customer assumes the responsibility and any liability arising therefrom, for the work of union labor when Customer elects to use un-supervised labor.
- SCOPE. These Terms and Conditions shall be binding upon Exhibitor, HTG, and their respective Agents and
  representatives, including but not limited to Exhibitor contracted labor, EAC's or installation and Dismantle Companies, and
  any other party with an interest in the Goods. Each shall have the benefit of and be bound by all provisions stated herein,
  including but not limited to time limits and limitations of liability.
- 3. Payments are due prior to delivery of services or equipment to EXHIBITOR unless other credit arrangements have been made. All payments shall be in U.S. currency, MasterCard, VISA, American Express or Discover credit cards, debit cards, or check, provided there is sufficient customer credit in EXHIBITOR's form of payment to completely satisfy the amount owed by EXHIBITOR to HTG. Undersigned authorizer acknowledges and agrees that all applicable charges for services rendered to the EXHIBITOR will be applied to the credit card on file in the event other form of payment is not tendered prior to the close of the trade show. In on instance shall any Exhibitor be extended credit beyond 30 days after the close of the Show. If there are any outstanding balances owed by EXHIBITOR to HTG which have not been paid after 30 days following the close of the Show, then these unpaid balances shall bear interest at the rate of 1-1/2% per month (18% per annum).
- 4. Any discrepancy in items ordered and items received or any complaint or question concerning services, etc., must be reported to the HTG Service Center at the show, in writing, immediately upon noting same. Problems will be resolved and/or any valid adjustments in EXHBITOR's account will be made at that time, and approved by the HTG Project Manager in charge. Credits and adjustments will not be made based on information received after the Show. Exhibitors who cancel prior to Exhibitor Move-in will be refunded 100% of their advance payment. No refunds will be made for cancellations received once Exhibitor Move-in begins or at show site, unless otherwise noted on the specific service form. In the event the exposition or event is cancelled or postponed, HTG reserves the right to charge for services rendered in preparation of the event or exposition as well as non-refundable costs incurred by HTG. Prior to any refunds being paid to EXHIBITORS, these cancellation and/or postponement charges will be determined in good faith by HTG and withheld from any amounts previously paid by EXHIBITOR to HTG in proportion to receipts from all exhibitors with the excess being refunded. EXHIBITOR should be advised that routine audits of Exhibitor booths for service usage are conducted during the Convention. Should the result of such an audit indicate that equipment or services is in fact being used that has not been paid for, the Exhibitor will be charged for the equipment or service at the applicable rate.
- 5. HTG reserves the right to discontinue one or all services or equipment delivery to EXHIBITOR for non-payment of one or more outstanding bills should such bill not be paid before the close of the first day of the Show. Payment for any one or more of the services rendered does not in anyway release EXHIBITOR from payment of the other remaining services upon presentation of an invoice. Should it become necessary after all discrepancies are resolved to employ a collection agency, then EXHIBITOR agrees that all reasonable and customary collection fees shall be borne by EXHIBITOR.
- 6. CHOICE OF LAW & VENUE. Any dispute between HTG and EXHIBITOR shall be governed by the laws of the State of Missouri (without regard to Missouri's conflicts of laws principles). Venue of any action between HTG and EXHIBITOR shall lie exclusively in the state or federal courts located in St. Louis, Missouri and HTG and EXHIBITOR agree that all reasonable attorney's fees shall be borne by the prevailing party.
- 7. LIMITATION OF LIABILITY & INDEMNITY. HTG shall not be liable to any extent whatsoever for any actual or potential loss of profits or revenues, or for any collateral costs or consequential damages, which may result from (1) any loss, injury or damage to EXHIBITOR's materials or (2) EXHIBITOR's ability to carry-on in its normal business practices. Additionally, HTG shall not be liable for (1) any loss, damage or delay as a result of fire, lightning, strikes, riot or civil commotion or any other cause or condition beyond the control of HTG, (2) damage to uncrated materials, materials improperly packed, or (3) concealed damage, or loss, theft or disappearance of EXHIBITOR's materials while at the show or EXHIBITOR's materials are in EXHIBITOR's possession or are located within or near the confines of EXHIBITOR's booth, HTG's liability shall be limited to any loss or damage which results solely from HTG's negligence in the actual physical handling of EXHIBITOR's materials and not from any other type of loss or damage. HTG does not assume any liability for any loss or damages to electronics. monitors, or devices. HTG's maximum liability for any cause shall be limited to \$0.30 per pound per article with a maximum liability of \$50.00 per item or \$1,000.00 per shipment. HTG shall not be responsible for loss, theft, or disappearance of materials before they are picked up from EXHIBITOR's booth or for reloading after the show. Bills-of-lading covering outgoing shipments, which are furnished to HTG by EXHIBITOR, will be checked at the time of actual pickup from the booth and corrections made where discrepancies occur. Any claims for loss, injury or damage must be submitted to HTG within thirty (30) days of the close of the show in which the loss, injury or damage occurred, or such claims shall be waived. No suit or action for the recovery of any claims arising out of or related to bodily injury, death, or property damage shall be brought against HTG more than one year after the accrual of the cause of action. EXHIBITOR agrees to indemnify and hold harmless HTG against any and all claims, suits, liabilities, or damages, including reasonable settlements and reasonable atto ney's fees, arising out of negligence or any other cause on the part of the EXHIBITOR, subcontractors, suppliers, employees

- or any individual or company under the control directly or indirectly of the EXHIBITOR at the show.
- a. Cold Storage. Goods requiring cold storage are stored at Customer's own risk. HTG assumes no liability or responsibility for Cold Storage. b. Accessible Storage: HTG assumes no liability for loss or damage to Goods while in Accessible Storage Storage charges are for the use of space and are not a form of insurance, or a guarantee of security. c. Unattended Goods HTG assumes no liability for loss or damage to unattended Goods received at Show Site at any time from the point of receipt of inbound Goods until the loading of the outbound Goods, including the entire term of the respective show or exhibitio Customer is responsible for insuring its own Goods for any and all risk of loss, d. Empty Storage: HTG assumes no liability for loss or damage to Goods or crates, or the contents therein, while containers are in Empty Storage. It is Customer's sole responsibility to affix the appropriate labels available at the HTG Service Desk for empty container storage, and ensures that any pre-existing empty labels are removed. e. Forced Freight: HTG is not liable for Customer Goods left on the show floor after the show closing deadline, with or without a Material Handling Services/Straight Bill of Lading signed by Customer. It is Customer's responsibility to complete accurate paperwork for shipping to ensure Customer Goods are properly labeled. f. Concealed Damage: HTG shall not be liable for concealed loss or damage including but not limited to glass, electronic equip ment, prototypes, original art, uncrated Goods, or improperly packaged or labeled Goods. g. Unattended Booth: HTG shall not be liable for any loss or damage occurring while the Goods are unattended in Exhibitor's booth at any time, including, but not limited to, the time the Goods are delivered to the dock until the time the Goods are received by Exhibitor's selected carrier. h. Labor: HTG assumes no liability for loss, damage, or bodily injury arising out of Exhibitor's supervision of HTG provided union labor. i. Notice of Loss or Damage: In order to have a valid claim, notice of loss or damage to Goods must be given to HTG or its agent within 24 hours of occurrence (as evidenced in an Incident Report completed at Show Site by HTG) or delivery of outbound Goods
- 8. ADVANCED WAREHOUSING/TEMPORARY STORAGE: HTG assumes no liability or responsibility for loss or damage to Goods delivered to the Advance Warehouse or other similar Temporary Storage facilities.
- 9. EXHIBITOR recognizes that HTG provides services as EXHIBITOR's agent and not as bailee or shipper. If any employee or subcontractor of HTG shall sign a delivery receipt, bill-of-lading, or other document, EXHIBITOR agrees that these signatories will do so as EXHIBITOR's agent, and EXHIBITOR accepts the responsibility thereof. HTG or its subcontractors are authorized to note the quantities or condition of items on the EXHIBITOR's bill-of-lading when the actual count or condition of such items do not conform to the amount or amounts recorded by EXHIBITOR. Correct weights with Weight Certificate must be provided, otherwise HTG's or its subcontractor's estimate will prevail in the event of any weight discrepance.
- 10. Exhibitor permits all contact information provided to HTG to be used by HTG and shared with other entities assisting in the production of the event in question. Email communications may include show information, promotional materials, advertising statements and other commercial notices. Permission may be revoked by the EXHIBITOR in writing.
- 11. In the case of bills submitted to parties other than the EXHIBITOR (i.e., Third Parties), such arrangements in no way release EXHIBITOR from any and all of the terms and conditions outlined herein.
- 12. REFUNDS: EXHIBITOR shall receive a full and complete refund of any overpayments following final audit after the close of the Show. HTG will remit refunds to EXHIBITOR at the name and address indicated on the Exhibitor Data Sheet. EXHIBITOR will receive a refund for any extra overpayment above and beyond the amount which EXHIBITOR owes to HTG. Also provided for the EXHIBITOR with the final refund shall be a final accounting showing the services or equipment ordered.
- 13. CREDIT CARD: HTG is pleased to accept orders for services, with payment being made by a credit card. By paying for these services in advance, and adhering to the dealline date, you have taken advantage of the discount offered. However, if a payment is subsequently made by check with the intention of reversing the initial credit card payment, there will be a fee assessed for each subsequent transaction following the initial transaction. The fee to reverse the credit card payment and replace it with a check or an alternate credit card is as follows: If the credit card charge is \$1.00 to \$50.00 to the fee is \$2.50.0, \$501.00 to \$1,000.00 the fee is \$30.00, \$1,001.00 to \$2,000.00 the fee is \$60.00, \$2,001.00 to \$5.00.00 the fee is \$150.00, \$5,001.00 to \$1,000.00 the fee is \$300.00, \$10,001.00 to \$2,000.00 the fee is \$450.00. Amounts over \$2.000.00 the fee is \$450.00.
- 14. Insurance: It is understood that HTG is not an insurer. Insurance should be obtained by the EXHIBITOR. It is highly recommended that exhibitors arrange All Risk coverage which usually can be done by endorsements to existing policies. EX-HIBITOR's materials should be insured from the time they leave their firm until they are returned after the close of the show. Insurance and liability against theft or properly damage to equipment or exhibit material owned or rented by EXHIBITOR, or bodily injury occurring within the confines of EXHIBITOR's booth, remain the sole and complete responsibility of EXHIBITOR. Except where prohibited by law, the EXHIBITOR and its insurers waive all rights of recovery or subrogation against HTG and their respective directors, officers, employees, and agents.
- 15. By completing and submitting the service forms, Exhibitor hereby authorizes HTG as its Exhibitor Appointed Contractor to process and pay for those services on behalf of the Exhibitor as a third party.
- 16. HTG Reserves the right to adjust the price charged for any item in the event of a sudden and unexpected price increase. By way of example without limiting the foregoing, in the
- event fuel prices escalate in a rapid manner, the price of any individual item may be adjusted to reflect the impact of higher fuel prices. Additionally, HTG reserves the right to pass through to Exhibitor any incremental charges or fees levied by the facility, suppliers or other third parties.

### **FURNITURE AND ACCESSORIES RENTAL**



# FURNITURE RENTAL ORDER FORM SHAMROCK FOODS EXPO 2024 ANAHEIM

exhibitor.services@heritagesvs.com 1-800-360-4323 Fax 314-534-8050

Order online at: heritagesvs.com/ordering

Discount Deadline: 8/1/2024

		Item	Quantity		Discount Rate	Stan	dard Rate	Total
Furniture	F60	Plastic Side Chair (Gray)	Quantity	х	\$ 137.30		178.50 =	
ranntare	F50	Padded Sled Base Chair (Gray)		х	\$ 179.21		232.97 =	
	F9	Padded Chair (Gray)		х	\$ 179.21		232.97 =	
	F10	Padded Arm Chair (Gray)		х	\$ 194.26		252.53 =	-
	F20	Custom Padded Arm Chair (Gray)		Х	\$ 229.46		298.30 =	
	F30	Padded High Stool (Gray)		Х	\$ 219.38		285.20 =	-
	F40	Custom Padded High Stool (Gray)		Х	\$ 288.07		374.49 =	
	F75	• , ,,		Х				
	•	Executive Chair (Black)		_	\$ 280.80		365.04 =	
Draped Display			<b>cle your color</b> Green Plum	<b>choi</b> Sil		Gold	Expo Green	
Tables		4' Table – 30" High		х	\$ 247.90	\$	322.26 =	
	F120	6' Table – 30" High		х	\$ 298.15		387.60 =	
	F130	8' Table – 30" High		х	\$ 348.34		452.84 =	
	F140	4' Table – 42" Counter High		х	\$ 308.16	-\$	400.61 =	
	F150	6' Table – 42" Counter High		х	\$ 358.42		465.94 =	
	F160	8' Table – 42" Counter High		х	\$ 408.67		531.27 =	
	F170	4th Side Table Drape - 30" High		Х	\$ 103.82		134.97 =	
	F180	4th Side Table Drape - 40" High		Х	\$ 103.82		134.97 =	
Undraped	F190	4' Table – 30" High		х	\$ 159.12		206.86 =	
Display		6' Table – 30" High		х	\$ 194.26	\$	252.53 =	
Tables		8' Table – 30" High		х	\$ 231.12	\$	300.46 =	
	F220	4' Table – 42" Counter High		х	\$ 172.51	\$	224.27 =	
	F230	6' Table – 42" Counter High		х	\$ 204.34	\$	265.64 =	-
	F240	8' Table – 42" Counter High		Х	\$ 249.55	\$	324.42 =	
	F80	30" Diameter Pedestal (Gray) 18" H	l	Х	\$ 345.02	\$	448.53 =	
	F90	30" Diameter Pedestal (Gray) 30" I	I	х	\$ 345.02	\$	448.53 =	
	F100	30" Diameter Pedestal (Gray) 42" H	l	х	\$ 345.02	\$	448.53 =	
Table Risers	F250	4' Long Riser		Х	\$ 109.51	\$	142.37 =	
Covered White	F260	6' Long Riser		Х	\$ 134.64	\$	175.03 =	
	F270	8' Long Riser		Χ	\$ 162.79	\$	211.63 =	
Special Drape		Cir	cle your color	choi	ice:			
Products		Red Blue Teal Burgundy Hunter	•	Silv		Gold	Expo Green	
Troudett	F280	Drape - 3' H		х	\$ 21.27	\$	27.65 =	
	F290	Drape - 8' H		х	\$ 33.48			-
	•							¢
ase see the Terms and Con	ditions nago	for full explanation Method of Pavi	nent & Cred	it C	ard Authorizatio	n	SUBTOTAL	
our policy on cancellations					ted with this for		TAX 8.75%	
nihiting Company					<b>/</b>		TOTAL DUE	\$
ntact Name					Booth#			
one #		Email						

# **Chairs**



Plastic Side Chair F60 (Gray)



Padded Sled Base Chair F50 (Gray)



**Padded Chair** F9

(Gray)



Padded Arm Chair F10 (Gray)



Custom Padded Arm Chair F20 (Gray)



Padded High Stool F30 (Gray)



**Custom Padded High Stool**F40
(Gray)



Executive Chair F75 (Black)

# **Skirted Tables**



**4' Display Table** F110 30" High



**4' Display Table** F140 42" Counter High



**6' Display Table** F120 30" Counter High



**6' Display Table** F150 42" High



**8' Display Table** F130 30" High



**8' Display Table** F160 42" Counter High

# **Table Skirt and Drape Color Options**



Red



Teal



Hunter Green



Silver



White

Gold



Expo Green

Blue



Burgundy



Plum



Black

# **Undraped Display Tables**



4' Display Table

F190 30" High



4' Display Table

42" Counter High



6' Display Table

F200 30" High



6' Display Table

F230

42" Counter High



### 8' Display Table

F210 30" High



### 8' Display Table

F240

42" Counter High



30" Diameter **Pedestal** 

F80

18" H (Gray)



30" Diameter **Pedestal** 

F90

30" H (Gray)



30" Diameter **Pedestal** 

F100

42" H (Gray)



exhibitor.services@heritagesvs.com 1-800-360-4323

Fax 314-534-8050

Order online at: heritagesvs.com/ordering

# ACCESSORIES RENTAL ORDER FORM

### SHAMROCK FOODS EXPO 2024 ANAHEIM

Discount Deadline: 8/1/2024

		Item		Quantity		Discount Rate	Standard Rate	e To	otal
Accessories	A10	Wastebasket			х	\$ 48.24	\$ 62.71	=	
Accessories	A20	Tripod Easels			х	\$ 80.42	\$ 104.55		
	A30	Chrome Stanchion			х	\$ 60.26	\$ 78.34		
	A40	Velour Rope 6' Black			х	\$ 60.26	\$ 78.34		
	A50	Coat Tree			х	\$ 174.89	\$ 227.35		
	A60	Chrome Bag Rack			х	\$ 174.89	\$ 227.35	=	
	A70	Literature Rack			х	\$ 341.64	\$ 444.13	=	
	A80	Garment Rack 5'			х	\$ 187.56	\$ 243.83		
	A90	2 Way Straight Arm Rac	k		х	\$ 257.26	\$ 334.43	=	
	A100	4 Way Slant Arm Rack			х	\$ 288.07	\$ 374.49	=	
	A106	Raffle Ticket Drum			х	\$ 115.20	\$ 149.76	=	
	A107	Fishbowl			х	\$ 36.00	\$ 46.80	=	
	A110	6' Tensabarrier			х	\$ 273.31	\$ 355.31	=	
	D130	1M Straight Shelf			х	\$ 151.77	\$ 197.30	=	
	D131	1M Angle Shelf			х	\$ 151.77	\$ 197.30	=	
	D210	Acrylic Holder*			х	\$ 50.26	\$ 65.33	=	
	D220	Arm Light*			х	\$ 107.21	\$ 139.37	=	
	D250	*For use with Heritage Renta Chrome Sign Holder	als Only		х	\$ 296.42	\$ 385.35	=	
l	D20	Tackboard Panels (4'x8'	') Vertical		х	\$ 361.80	\$ 470.34	=	
Tackboard	D30	Tackboard Panels (4'x8'			х	\$ 361.80	\$ 470.34		
	D31	Fabric Modular Panel 1			Х	\$ 884.30	\$ 1149.60		
	<i>5</i> 51	Circle your fabric modu panel color choice:			^	<u> </u>	\$ 1149.00	. – —	
		Gray Black Blue	e						
		Γ					SUBTOT	AL <u>\$</u>	
						Card Authorizati	IAA 0./3	% <u>\$</u>	
		L	FORM REQUIRE	ED to be su	ıbn	nitted with this fo	TOTAL D	UE <u>\$</u>	
ase see the Terms and o lanation of our policy o									
hibiting Company_									
						Booth#			
		Email							

# **ACCESSORIES**



**Wastebasket** A10



**Tripod Easels** A20



**Chrome Sign Holder**D250



**Chrome Stanchion** A30



Velour Rope 6' Black A40



**Coat Tree** A50



**Chrome Bag Rack** A60



**Literature Rack** A70



**Garment Rack 5'** A80



2 Way Straight Arm Rack A90



4 Way Slant Arm Rack A100



**Raffle Ticket Drum** A106



**Fishbowl** A107



**6' Tensabarrier** A110

# HERITAGE"

EXHIBIT ACCESSORIES - GONDOLAS & PANELS RENTAL ORDER FORM

exhibitor.services@heritagesvs.com 1-800-360-4323 Fax 314-534-8050

SHAMROCK FOODS EXPO 2024 ANAHEIM

Order online at: heritagesvs.com/ordering

Discount Deadline: 8/1/2024

		Item	Quantity		Discount Rate	Standard Rate		Total
Pegboard	D10	Pegboard Panels (4'x8')		х	\$ 482.33	\$ 627.03	=	
regboard	D09	Pegboard 4" Single Hook		х	\$ 11.96	\$ 15.55	=	
	D11	Pegboard 6" Single Hook		Х	\$ 20.59	\$ 26.77	=	
	D12	Pegboard 8" Single Hook		х	\$ 24.05	\$ 31.26	= .	
Gondolas	D800	Single Sided 1M x 4' High		х	\$ 957.14	\$1244.29	=	
Gondolas	D801	Double Sided 1M x 4' High		х	\$ 1340.00	\$1742.00	= -	
	D802	Single Sided 1M x 8' High		х	\$ 1340.00	\$1742.00	=	
	D803	Double Sided 1M x 8' High		х	\$ 1914.29	\$2488.57	= .	
Gridwall	D40	Gridwall 2'x8' Black		х	\$ 329.62	\$ 428.50	= .	
Gridwatt		*Legs & Connectors required below						
	D80	4" Gridwall Single Hook		х	\$ 11.96	\$ 15.55	= .	
	D60	6" Gridwall Single Hook		х	\$ 20.59	\$ 26.77	= .	
	D70	8" Gridwall Single Hook		х	\$ 24.05	\$ 31.26	= ,	
	D81	Grid Legs (Black)*		х	\$ 51.62	\$ 67.11	= .	
		*Legs & Connectors required below						
	D82	Grid Connectors*		х	\$ 28.25	\$ 36.72	= .	
	D83	3-Ball Waterfall Arm		х	\$ 43.76	\$ 56.89	= .	
	D84	5-Ball Waterfall Arm		х	\$ 47.08	\$ 61.21	= .	
	D85	7-Ball Waterfall Arm	·	Х	\$ 51.29	\$ 66.68	= .	
Slatwall	D50	Slatwall 1 Meter x 8'		Х	\$ 442.15	\$ 574.80	= .	
	D120	Slatwall Waterfall Hooks		Х	\$ 72.36	\$ 94.07	= _	
	D121	Slatwall 8" Bracket		X	\$ 24.05	\$ 31.26	= .	

Method of Payment & Credit Card Authorization Form REQUIRED to be submitted with this form.

 SUBTOTAL
 \$

 TAX 8.75%
 \$

 TOTAL DUE
 \$

Please see the Terms and Conditions page for full explanation of our policy on cancellations and changes.

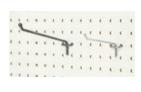
Exhibiting Com	pany	
Contact Name		Booth#
Phone #	Fmail	

Please fax or email this form promptly to HERITAGE using the information at the top of the page - retain one copy for your files.

# **DISPLAYS**



Pegboard Panels (4'x8') D10



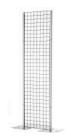
Pegboard 6" Single Hook D11



Tackboard Panels (4'x8') D30



Fabric Impact Panel 1 Meter x 8' D31



**Gridwall 2'x8' Black** D40



**Gridwall 6" Single Hook** D60



**Slatwall 1 Meter x 8'** D50



**Slatwall Waterwalls Hooks** D120



**Slatwall 8" Bracket** D121



**Shelf 1 meter wide** D130



Acrylic Holder D210



Arm Light D220

### **RULES AND REGULATIONS**

### **LABOR RULES**

There are no specific labor requirements at the Anaheim Convention Center.



### **EXHIBIT HALL FIRE REGULATIONS**

exhibitor.services@heritagesvs.com 1-800-360-4323

Fax 314-534-8050

Order online at: heritagesvs.com/ordering

The information contained in this brief outline does not by any means cover completely the ordinances and regulations contained in the local Fire Prevention Code.

The following are basic rules governing concessions, exhibits, and shows in any building open to the public:

- 1. All curtains, drapes and decorations must be constructed of flameproof material, or treated with an approved flameproofing solution. (Treatment shall be renewed as often as may be necessary to maintain the flameproofing effect.)
- 2. No combustible materials, merchandise or signs shall be attached to, hung from, or draped over flameproofed side and rear divider draperies of booths or attached to table skirting facing aisles, unless flameproofed.
- 3. All exits, hallways and aisles leading from buildings or tents are to be kept clear and unobstructed at all times.
- 4. No exit door shall be locked, . bolted or otherwise fastened or obstructed at any time an exhibit building is open to the public. Moreover, it shall be unlawful to obstruct, or reduce in any manner, the clear width of any doorway, hallway, passageway or other means of egress. Additionally, all required exits shall be so located as to be discernible and accessible with unobstructed access thereto.
- Access through turnstiles, gates, rails or similar devices shall not be permitted unless such a device is equipped to swing readily in the direction of exit travel under a total force of not more than 15 pounds and/or prior approval of the Fire Marshal.
- 6. All sawdust, shavings, hay and straw shall be flameproofed, stored and maintained in a manner approved by the Fire Marshal.
- 7. Automobiles, trucks, tractors, machinery and other motor vehicles utilizing flammable fuels, which are placed on display inside any building shall have no more than two (2) gallons of fuel in the tank; all fuel tanks shall be locked or effectively sealed and battery cables shall be disconnected from the ignition system. Ignition keys for vehicles on display shall be kept by a responsible person at the display location for removal of such vehicles from the building in the event of an emergency.
- 8. There shall not be any gasoline powered forklifts or carts allowed in a place of assembly. Exceptions: Propane or electric vehicles are allowed
- 9. The use of liquefied petroleum gases inside buildings, tents or other areas is strictly prohibited, except for demonstration purposes when approved by the Fire Marshal. Maximum LPG allowed for exhibition purposes is a six (6) pound cylinder.
- 10. "No Smoking by Order of Fire Marshal" signs shall be posted and maintained in areas designated by the Fire Marshal.
- 11. Provide for daily removal and disposal of trash and rubbish from buildings and tents.
- 12. All electrical wiring shall be installed in a manner approved by the City Chief Electrical Inspector.
- 13. Provide and maintain approved fire extinguishing equipment in all areas as designated by the Fire Marshal.
- 14. All standpipe and hose cabinets shall be kept clear and unobstructed at all times.
- 15. All appliances fired by natural gas shall be approved by the City Chief Mechanical Inspector and Fire Marshal before being used.
- 16. The use of welding and cutting equipment for demonstration purposes must be by permit from the Fire Marshal.
- 17. Cylinders of compressed gases are prohibited unless approved by the Fire Marshal, and shall be secured in a vertical or horizontal position depending on the tank use and design.
- 18. The operator or the person in charge of operation or use of any place of assembly or education shall check egress facilities before such building is occupied for any use. If such inspection reveals that any element of the required means of egress is obstructed, inaccessible, locked, fastened or otherwise unsuited for immediate use, admittance to the building shall not be permitted until necessary corrective action has been completed.
- 19. There shall not be any obstructions blocking exit doors from the outside of any building such as autos parked in doorways or barricades across sidewalks.
- 20. No curtains, drapes or decorations shall be hung in such a manner as to cover any exit signs.
- 21. No vehicles shall be parked in fire lanes outside of buildings.
- 22. No flammable liquids shall be used or admitted inside of buildings except by approval of the Fire Marshal.
- 23. Artificial lighting such as lanterns and candles are prohibited.
- 24. The use of all gas-fired heating units, either portable or stationary, shall meet the approval of the City Chief Mechanical Inspector and the Fire Marshal. The use of the so-called "salamander" stove is strictly prohibited.
- 25. All cooking appliances shall be equipped with ventilating hoods and equipment as deemed necessary by the Fire Marshal, but in any instance such equipment shall be installed in accordance with provision of the City Building and Fire Codes. However, countertop fryers not exceeding 15 lbs. of oil may be used without the necessary ventilating hood and surface protection requirements. Additionally, the exhibitor shall be allowed no more than one (1) fryer per booth and shall provide two (2) ten (10) pound B.C. extinguishers, positioned on both sides of said fryers. All cooking appliances shall be listed by a National Testing Agency: i.e. Underwriters Laboratory or Factory Mutual
- 26. Booth and seating plans must be approved by the Fire Marshal. Submit plans to the Fire Marshal no later than 15 days before set-up date.
- 27. There shall not be any ticket booths, tables or any other display setup in the lobby without the prior approval of the Fire Marshal.
- 28. All aisles shall be maintained at a minimum of ten (10) feet clearance.
- 29. All covered structures in excess of ninety (90) square feet in area shall be protected by an automatic fire detection system approved by the Fire Marshal.
- 30. All floor plans submitted shall by totally representative of the halls, rooms and/or areas in which the events are held in, such as the location of manual pull stations, fire hose standpipe closets, exits, aisles and man doors in air walls, etc.

### FREIGHT AND DELIVERIES

### **DIRECT SHIPMENTS**

Please be aware that the Anaheim Convention Center does NOT receive exhibitor freight, literature or supplies through the venue package room. The package room is too small to handle exhibit materials and the venue's everyday receiving. All exhibit materials, being shipped directly to show site must be addressed as listed below to ensure unloading and delivery to your booth area.

NOTE: Direct shipments will only be received beginning at 12:00pm, Tuesday, August 20, 2024. Any materials sent to the venue prior to this date may be returned to sender and/or may be turned over to Heritage and will be billed according to the Show's Shipping & Receiving Rates, and will be subject to venue assessed fees.

All shipments should be accompanied with a Bill of Lading or Packing List indicating the total weight of shipment and piece count.

See the enclosed Shipping Information/Material Handling Order Form for detailed service descriptions, rates and limits of liability.

### WE APPRECIATE YOUR COOPERATION. HERITAGE EXPOSITION SERVICES

EXHIBITOR COMPANY NAME	
BOOTH NUMBER	
C/O HERITAGE ANAHEIM CONVENTION CENTER 800 W. KATELLA AVE. ANAHEIM, CA 82802	
FOR: SHAMROCK FOODS EXPO 2024 - ANAHEIM	



# HERITAGE"

# DO NOT DELAY! DO NOT DELAY!

# DIRECT SHIPMENT TO SHOW SITE

MUST NOT ARRIVE BEFORE: TUESDAY, AUG. 20TH

TO: \_\_\_\_\_\_

BOOTH NUMBER: \_\_\_\_

C/O HERITAGE
ANAHEIM CONVENTION CENTER
800 W. KATELLA AVE.

ANAHEIM, CA 92802

FOR: SHAMROCK FOODS EXPO 2024 ANAHEIM

# DIRECT SHIPMENT TO SHOW SITE

MUST NOT ARRIVE BEFORE: TUESDAY, AUG. 20TH

EXHIBITOR NAME

BOOTH NUMBER:

C/O HERITAGE
ANAHEIM CONVENTION CENTER
800 W. KATELLA AVE.
ANAHEIM, CA 92802

FOR: SHAMROCK FOODS EXPO 2024 ANAHEIM

# HERITAGE"

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# DO NOT DELAY! DO NOT DELAY!

# DIRECT SHIPMENT TO SHOW SITE

MUST NOT ARRIVE BEFORE: TUESDAY, AUG. 20TH

TO: \_\_\_\_\_

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FOR: SHAMROCK FOODS EXPO 2024 ANAHEIM

Table of Contents

General Info Sponsorship Opportunities Online Registration Onsite Check-In and Move-In

Booth Information

Utilities

Onsite Guidelines

# **UTILITIES**

### **ELECTRICIAL**

Exclusive Brand or Family of Brand exhibitors must fill out your booth electrical needs and mark "Shamrock Funded" on the exhibitor kit electrical form. Shamrock will fund electrical for all Exclusive Brands and Family of Brands booths, and reserves the right to modify electrical needs.

# **ELECTRICAL SERVICE**



Take advantage of discounted rates!

Order your electrical & plumbing services online by

07 / 31 / 2024

#### ORDERING.EDLEN.COM

Quick, secure, and easy to use!

You may receive an email to finalize your order from ExhibitorServices-Anaheim@edlen.com



**Edlen Electrical Exhibition Services** 

715 Hundley Way, Placentia, CA 92870

714.985.1480 • anaheim@edlen.com • www.edlen.com

# **ELECTRICAL SERVICE**

ELECTRICAL ORDER		E	M A	Advanc	e Payme	ent Dea	dline	Date: 7	/31/20
		EXHIBITOR:	NOT AN O				втн		
The Power People		EVENT:	Shamrock	Foods	Expo 20	24			
ELECTRICAL EXHIBITION SERVICE 1201 South Figueroa St., Los Angeles, CA		FACILITY:	Anaheim C	onven	tion Cen	ter			
Phone: (213) 765-4676 Fax: (213) 765-4 LACC@edlen.com	679	DATES:	August 21,	2024			EVE	NT #0840	15LA
FOR YOUR CONV	ENIEN	CE PLACE YO	UR ORDER C	NLINE	AT WWW	/.EDLE	V.COI	<u>vi</u>	
ORDER INSTRUCTIONS	ELECT	RICAL OUTLE	S Approximat	ely 120V/	208V A.C. 6	0 Cycle -	Price	s are for Enti	re Event
INLINE AND PENINSULA DELIVERY The cost of 120-Volt outlets includes delivery to one location at the rear of inline or peninsula booths. If you require the outlet(s) to be	120 VO	LT	<b>QTY</b> Show Hours On		QTY thrs/day uble rate	ADVAN PAYME PRIC	ENT	REGULAR PAYMENT PRICE	TOTA COST
distributed to any other location(s), material and labor charges apply. There is a minimum charge of (1) hour for installation and (1/2) hour for	500 WA	TTS (5 AMPS)				185.0	00	270.00	
removal. Complete and return the Electrical Distribution Form along with a floor plan layout	1000 W	ATTS (10 AMPS)				358.0	00	537.00	
of your booth space indicating outlet location(s).	1500 W	ATTS (15 AMPS)				387.0	00	581.00	
ISLAND BOOTH DELIVERY		ATTS (20 AMPS)	-			416.0	00	624.00	
ONE LOCATION Island booths that need power delivered to		LT SINGLE PHA	SE						
one location incur (1) hour labor charge for installation & (1/2) hour labor charge for	20 AMF					849.0		1273.00	
emoval. Return a floor plan layout of you both space indicating the outlet location with	30 AMF					1033.		1550.00	
measurements and orientation.	60 AMF		_			1367.	00	2051.00	
ISLAND BOOTH DELIVERY MULTIPLE LOCATIONS		LT THREE PHAS	SE .			4407	00	4700.00	
sland booths that require power to be delivered multiple locations within their booth space	20 AMF		A	<b>5</b> T		1137.		1706.00	
incur a minimum (1) hour labor charge for	30 AMF		<del>1 M </del>	<b>┚</b> ‡	┰╊╏	1346. 1735.		2019.00	
installation. The removal of this work will be charged a minimum (1/2) hour or (1/2) the total time of installation. Material charges will apply Return a floor plan layout of your boats share	100 AM	=	ישרום ו	ь =		7735. <b>7 M</b> 5.		2603.00	
indicating a main distribution point and all outlet	200 AM		MDE.	<u>r</u> _	<u>r. O</u> 1	3414.		3473.00 5121.00	
locations with measurements and orientation. If a main distribution point is not provided, Edlen	400 AM					4160.		6240.00	
will deliver to the most convenient location.			-+ 200 1/-1+ +- 20			4100.	00	0240.00	
208/480V POWER DELIVERY AND CONNECTIONS		FORMER(S) Boo rmer (20 amp mir			Total Amps:		,	v 6 35 –	
Edlen electricians must make all high voltage connections and disconnections on a time and		lease call for ir	• ,					_	nore
material basis. Complete the Electrical Booth Work Form to schedule your estimated		ONNECTIONS							
connection time and labor. Return form with your order.		LT THREE PHAS	<u> </u>	40017.		1110	oo are	Jioi Linaro	
MOTOR POWER	20 AMF		-			2219.	00	3329.00	
Order electrical services for motor power required on this form. If unsure of the electrical	30 AMF					2622.		3933.00	
services required call for a quote.	60 AMF					3154.		4731.00	
24 HOUR SERVICES Electricity will be turned on within 30 minutes of show opening and off within 30 minutes of show closing, show days only. If you require power at	100 AM	PS		<u> </u>		4451.	00	6677.00	
any other time order 24 hour power at double the outlet rate.	120V F	ENTAL MATER	IAL (Must Pick	up Item	ıs at Onsit	e Exhibi	tor Se	rvice Cente	r)
ADVANCE RATES	15' EXT	ENSION CORD						35.00	
To receive advance rates a complete order inclusive of a scaled electrical layout must be received before the advance payment deadline date. The scaled layout must match the order	POWER	R STRIP		_				35.00	
and include power locations and orientation. Any changes or additional services received after the deadline date will be charged the regular payment price.		SFER TOTAL TO ENT FORM	BOX #2 ON N	IETHOD	OF	Т	ОТА	L	
. , ,	PRINT	NAME:							
TERMS & CONDITIONS I agree in placing this order that I have accepted	EMAIL		<u> </u>		PI	HONE:			

# **WATER SERVICE**

PLUMBING ORDE	R	E	M Advance Payme	ent Deadlin	e Date: 7/31/20
		EXHIBITOR:	NOT AN ORDER FORM	ВТЬ	
		EVENT:	Shamrock Foods Expo 20		
The Power People ELECTRICAL EXHIBITION SE		FACILITY:	Anaheim Convention Cen		
1201 South Figueroa St., Los Angeles, CA 90015 Phone: (213) 765-4676 Fax: (213) 765-4679 LACC@edlen.com					-NT #004045LA
		DATES:	August 21, 2024		ENT #084015LA
			OUR ORDER ONLINE AT WWW		
IMPORTANT NOTES		SERVICES	400 L DO DOL	ADVANCE	REGULAR TOTA
ADDITIONAL CONNECTIONS  If you have more than one machine or multiple connections on a machine, you must order an additional connection for each machine or		SSED AIR: 90-			
				600.00	900.00
	Additional Connections within 20' of Outlet			450.00	675.00
connection within 20 feet of the outlet ordered. Otherwise you must order					
another outlet.	Must order CFM with air services. Refer to #8 on Plumbing Terms, Conditions & Regulations.				
AIR LINE RESPONSIBILITIES Edlen is not responsible for moisture, oil, or water in air lines, loss of flow, or increase in pressure in line to equipment. Exhibitor should supply their own filters, driers, or other	CFM (Ther	e is a 5 CFM min	imum charge per outlet/connecti	ion) To	otal CFM =
	,		Mx ADVANCE Rate	20.00	=
				20.00	
			Mx REGULAR Rate		30.00 =
equipment as needed. No compressors are permitted other than	WATER LINES (Edlen is not responsible for sediment or the color or taste of water.)				
those supplied by Edlen unless they are a fixed part of your machine.	Water Outlet			600.00	900.00
	Additional Connections within 20' of Outlet			450.00	675.00
WATER PRESSURE Pressure may vary. No guarantee can	# c	of connections requ	uired:Size of connection:		
be made to minimum or maximum	PS	I require	Gr/ /I R aqui led:	_	
pressures. If pressure is critical, the Exhibitor should arrange to have a	DRAIN LINES (If was come is he and us materials blassics, or metals, Edlen cannot drain it.)				
pressure regulator valve or proprintstalled. Edlen is not responsible or	OT Dra		RDER FOR	<b>2</b> M <sub>600.00</sub>	900.00
sediment, color or taste of water.			ns within 20' of Outlet	450.00	675.00
OUTLET DELIVERY	Nu	mber of connection	ns required: Size of connect	ion required:	
air, water, and drain outlet applies.	FILL & DRAIN LABOR* (Edlen is not responsible for sediment or the color of water. Rates below based on Straight Time)				
Outlets are delivered to the rear of inline and peninsula booths, and to		- 50 Gallons		188.00	282.00
one location in island booths. If a lift is	51 – 200 Gallons			503.00	755.00
required to drop the outlets from the ceiling, a 1 hour lift charge for	201 – 500 Gallons			628.00	942.00
installation and 1 hour for removal applies.	Each additional 100 Gallons up to 1,000 Gallons			66.00	99.00
··					
OUTLET DISTRIBUTION Once outlets have been delivered, the	LABOR				
ramping and/or distribution of services on the floor will be done on a time and	Labor is required for all air, water, & drain lines, as well as distribution				
material basis. A minimum 1 hour	services	in your b	ooth space or overhead	I. Comple	te the Plumbi
labor charge for installation and 1/2 hour for removal applies.	-				
OUTLET CONNECTIONS	GAS & MISCELLANEOUS REQUIREMENTS (Call for a Quote)				
Connection to exhibitor equipment is					
included in the cost of the service.  Special equipment requiring company					
engineering or technicians for			V ## ON METHOD OF TAXABLE		
assembly, servicing, preparatory work and operation may be executed	TRANSFE FORM	R TOTAL TO BO	X #5 ON METHOD OF PAYMENT	TC	OTAL
without Edlen plumbers. When Edlen plumbers are requested minimum labor charges apply.	PRINT NA	AME:			
FILL & DRAIN LABOR* Rates are based on Straight Time.	EMAIL:			PHONE:	
Services delivered on Over Time will incur a minimum Over Time labor	TERMS & CONDITIONS: I agree in placing this order that I accept Edlen's payment policy and terms and				
charge of 1 hour to deliver and 1/2 hour to remove.	conditions of	f contract.	·	B	
				PLUMBING	.V3.LA.06.23_PG

# **ONSITE GUIDELINES**

Exhibitors should display products with culinary forward applications and all products displayed are required to have allowances loaded. Exhibitors should be prepared to engage customers about product features, benefits, allowance savings, and with solution-based consulting. Venues will open at 6:00am for exhibitors to prepare samples for show. Exhibitors are required to have booths set with samples by 8:15am. Exhibitors are required to use the show tablet to collect leads during the show. After the show, exhibitors will receive further information about the leads collected to follow-up with the sellers and customers.

### **ATTIRE**

On show day, exhibitors should wear black slacks with either a manufacturer brand logo or a solid color shirt. Jeans are not permitted. Logos on shirts, aprons, banners, giveaways etc. should represent your manufacturer booth. Exclusive Brands should be represented on shirts where exclusive brands are shown.

All broker logoed apparel, aprons, banners, tablecloths, etc. are not permitted.

### **EXCLUSIVE BRANDS EXHIBITORS**

Exhibitors representing exclusive brands should wear black slacks with exclusive brand logoed polo or dress shirt (current logos only). Exclusive brand exhibitors are expected to bring EB branded table runners. Logo shirts, table covers, promotional materials, and pull-up banners can be purchased from the IMA merch portal (www.ebrandstoolkit.com). Leverage current exclusive brand signage, banners and table covers in and around your display space.

Digital exclusive brand point of sales material will be in the EXPO app, so please encourage customers to download the content from the app. Printed branch-specific point of sales material with still be available but in reduced quantities at exhibitor check-in.

### SAMPLES AND SAMPLING

Shamrock Foods EXPO is a source for culinary inspiration. Please work to create a culinary experience for our attendees. Exhibitors are required to follow all food safety rules when preparing and serving product at your booth.

- All items must have a product card with item numbers and descriptions next to them.
- Samples must be served by the booth rep. Customers should not be serving themselves.
- EXAMPLE: if sampling chips and salsa, place a single serving of salsa and chips in 1oz. sample cups. Do not leave a bowl of chips out for a customer to serve themselves.
- Gloves must be used at all times for food prep and serving.
- Keep food at the correct temperatures.
- Do not allow cross contamination of any products.
- All utensils and non-prepackaged food must be covered or wrapped to protect from contamination.

Hand washing stations are available for hand washing throughout the show floor.

## **ONSITE GUIDELINES**

### **MOVE-OUT**

Exhibitors must break down all boxes and place in the large trash container on the dock. No boxes are to be left on the show floor. Exhibitors will not need to empty the booth trash cans or the large trash cans on the show floor. Do not tear down your booth before an announcement is made – the show ends at 4:00pm. Exhibitors are responsible for breaking down the cook shack if used and properly disposing of any oil, ice, and water as outlined under check-in/move-in section.

Exhibitors will need to return the EXPO lead tablet to the exhibitor check-in area and will receive reporting on all customer leads collected within days after the show.

Move-out must be completed by 7:00pm.

### **FOOD DONATIONS**

Shamrock has partnered with the Salvation Army to donate all usable unopened products. Dry and perishable goods will be accepted. Donated items can be placed on designated pallets near the dock doors after the show floor closes.

Your booth should be completely empty before you leave the site. Anything left on the Shamrock truck will be donated – nothing will be returned to stock.









